

SNO	MODULE NAME	ERROR MESSAGE	ERROR DESCRIPTION
1	KO login	Either Invalid User Id Or Password	Entered user id or password is wrong
2	KO login	Sorry only Agents/BO's can login	If Admin/BC tries to login in KO login url
3	KO login	Ko/Sub ko not authorized to login	Please ask BC/Sub BC to authorise KO/Sub KO in <b>KO/Sub KO authorization</b> link
4	KO login	Business Hours Closed	As per the rule, KO cannot do login beyond business time set. Please contact BC
5	KO login	Inactive or Pending Activation	Please ask banker(circle admin) to activate the agent code
6	KO login	User is Deleted. Unable to login	User cannot do the login any more. Please contact banker(circle admin)
7	KO login	User is Locked. Please Try after Updating User Pin status change	Please ask BC/Sub BC to do the User PIN status change in <b>user PIN status change</b> link
8	KO login	Validity of the user expired..	Please ask BC to increase the validity(internet tab) of the agent in <b>add/update/delete agents</b> link by querying the agent ID
9	KO login	User already logged on. Try logging in after closing the current session	Please ask BC/Sub BC/Banker(circle admin) to reset the user in <b>Reset/Unlock User</b> link
10	KO login	User has went to DORMANT state since no login for long time from activation	Please ask BC/Sub BC to change the user status(internet tab) in <b>add/update/delete agents</b> by querying the user id
11	KO login	User tried to logon before valid from Date.	Please ask BC/Sub BC to change the validity (internet tab) in <b>add/update/delete agents</b> by querying the user id
12	KO login	User tried to logon after valid up to Date.	Please ask BC/Sub BC to change the validity (internet tab) in <b>add/update/delete agents</b> by querying the user id
13	KO login	Either Invalid User id or password	Entered user id or password is wrong
14	KO login	Maximum number of Incorrect attempts reached	Please ask BC/Sub BC to do the User PIN status change in <b>user PIN status change</b> link
15	KO login	User does not exist in CBS	Contact banker(circle admin)
16	KO login	User not active in CBS	Contact banker(circle admin)
17	KO login	Your BC has been blocked from the system.Please contact system administrator	Contact BC/Sub BC

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18	KO login	Terminal mapped is not Active	Ask banker(circle admin) to activate the terminal in <b>terminal configuration</b> link by querying the terminal id
19	KO login	Terminal is expired	Please ask banker(circle admin) to increase the validity in <b>terminal configuration</b> link by querying the terminal id
20	KO login	Terminal mapped is not valid today	Please ask banker(circle admin) to increase/decrease the validity in <b>terminal configuration</b> link by querying the terminal id
21	KO login	Terminal is not mapped	Please ask banker(circle admin) to do <b>Location configuration, terminal configuration, and kiosk terminal mapping</b>
23	KO login	Some error occured during template conversion	Contact kiosk help desk
24	KO login	Password has Expired	Logon Password expired and application will force to change password page
25	KO login	Transcation Password has been Expired	Transaction Password expired and application will force to change password page
26	KO login	Fingerprint has not been captured for (userid)	Please ask BC/Sub BC to capture the fingerprints
27	KO login	Your Request could not be processed,please try after sometime	Please try it again
28	Customer login	Invalid CIF Number	*CIF number is not valid. Please try it again by re entering the proper CIF number *Contact kiosk help desk
29	Customer login	Cif number not registered with FI	*CIF number is not valid. Please try it again by re entering the proper CIF number *Contact kiosk help desk
30	Customer login	Some error occured during template conversion	Please contact kiosk help desk
31	Customer login	Your Request could not be processed try after sometime	Please try it again

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32	Customer login	Invalid Customer type selected	Please select proper customer type(Individual account OR SHG account)
33	Customer login	Generate ID Card for the customer	Please generate the ID card under customer creation menu--> <b>ID card generation</b>
34	Customer login	Invalid CIF Number	*CIF number is not valid. Please try it again by re entering the proper CIF number *Contact kiosk help desk
35	Transactions	Transaction password has been locked Please Contact Administrator	Please ask BC/Sub BC to do the User PIN status change for transaction PIN under <b>user PIN status change</b>
36	Transactions	Your request is tampered. Pls try after sometime	Please contact kiosk help desk
37	Transactions	Agent Withdrawal Limit not set	Please ask BC/Sub BC to set withdrawal amount limit(internet tab) in <b>add/update/delete agents</b> link by querying the user ID.
38	Transactions	Agent Deposit Limit not set	Please ask BC/Sub BC to set deposit amount limit(internet tab) in add/update/delete agents link by querying the user ID.
39	Transactions	Agent Holding Limit not set	Please ask BC/Sub BC to set KO cash holding limit(internet tab) in <b>add/update/delete agents</b> link by querying the user ID.
40	Transactions	KO Cash holding amount exceeded	Please ask BC/Sub BC to change the holding amount using KO limit configuration link
41	Transactions	Per Day Deposit Limit exceeded for Agent	Please ask BC/Sub BC to update deposit amount limit(internet tab) in <b>add/update/delete agents</b> link by querying the user ID.
42	Transactions	Per Day Withdrawal Limit exceeded for Agent	Please ask BC/Sub BC to update withdrawal amount limit(internet tab) in <b>add/update/delete agents</b> link by querying the user ID.
43	Transactions	Per Day Transfer Limit exceeded for Agent	Please ask BC/Sub BC to update transfer amount limit(internet tab) in <b>add/update/delete agents</b> link by querying the user ID.
44	Transactions	Per Transaction Limit Not set for this product	*Please contact banker(circle admin/bank admin) *Customer can do the transactions within the limits set for customer by banker(circle admin)

<b>SNO</b>	<b>MODULE NAME</b>	<b>ERROR MESSAGE</b>	<b>ERROR DESCRIPTION</b>
45	Transactions	Per Transaction Limit exceeded for Customer	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)
46	Transactions	ustomer Transaction Amount is less than Minimum Transfer limit	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)
47	Transactions	Customer Transaction Amount should be multiples of (multiplevalue)	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)
48	Transactions	Per Day Deposit Limit exceeded for Customer	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)
49	Transactions	Per Day Withdrawal Limit exceeded for Customer	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)
50	Transactions	Per Day Fundstransfer Limit exceeded for Customer	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)
51	Transactions	Per Day Money Transfer Limit exceeded for Customer	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)
52	Transactions	Per DayLoan Deposit Limit exceeded for Customer	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)
53	Transactions	Per Day Deposit Transaction Count exceeded for Customer	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)

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54	Transactions	Per Day Withdrawal Transaction Count exceeded for Customer	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)
55	Transactions	Per Day Fundstransfer Transaction Count exceeded for Customer	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)
56	Transactions	Per Day MoneyTransfer Transaction Count exceeded for Customer	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)
57	Transactions	Per Day Loan deposit Transaction Count exceeded for Customer	*Please contact kiosk help desk *Customer can do the transactions within the limits set for customer by banker(circle admin)
58	Transactions	KO holding amount exceeded limit	Please ask BC/Sub BC to change the holding amount using <b>KO limit configuration</b> link
59	Customer creation	Please Enter a Valid City Name For The Reference Number : (referenceno)	Please select the state and then press SPACE BAR to see all cities in that state
60	Customer creation	Identification Number should be Unique	Please enter a different FIRST ID NUMBER
61	Customer creation	Some Error occured. Try after sometime.	Please try it again
62	Customer creation	Photo Size exceeded the maximum size	*Photo size should be within limit. *Min and Max size of the photo will be displayed in the same page.
63	Customer creation	Photo Size can not be 0 kb Please Reupload the Photo	*Photo size should be within limit. *Min and Max size of the photo will be displayed in the same page.
64	Customer creation	Cash holding amount exceeded the limit	Please ask BC/Sub BC to change the holding amount using <b>KO limit configuration</b> link
65	Customer creation	Commission Transaction Failed	If commission transaction failed during customer creation
66	KO login	CPU ID not fetched.. Check Activex settings!!	Please refer to the activex settings manual